



# Tama County 911 Communications

100 North Main Street, PO Box 61, Toledo, IA 52342

Dispatch: 641-484-3760 Option 9 – Director: 641-654-7189

**Due to technical oversight, this meeting was not recorded.**

## **911 Service Board Minutes: April 14<sup>th</sup>, 2026**

The Tama County 911 Service Board meeting was called to order by 911 Service Board Chair Billie Van Egmond (Dysart) at 6:30 PM on Tuesday, April 14<sup>th</sup>, 2026. It was determined enough members were present for a quorum.

**Members present in person:** Billie Van Egmond (Dysart – Chair), Kendall Jordan (Toledo), Mary Wankowicz (EMA Representative), Robert ‘Bob’ Vokoun (Le Grand), Tyler Sell (Traer – Vice Chair), Shaun Kennedy (Traer – Alternate), Phil Summers (Gilman), Casey Schmidt (Sheriff), John Taschner (Belle Plaine),

**Members present via Microsoft Teams:** Wayne Nekola (Gladbrook), Linda Pearson (Clutier), Matthew Deam (Garwin), Bryan Staker (Montour), Dwight Gliem (Grundy Center)

**Others in attendance:** Jacob Reineke (911 Director), Ryan Goodenbour (EMA Coordinator), Glenn Thorne (Public: Traer), Carrie Holst (Public: Traer), Christopher Smith (Public: Tama)

**Agenda Approval:** A motion was made by Taschner (Belle Plaine) to approve April 13, 2026, meeting agenda and seconded by Vokoun (Le Grand). All ayes. Motion carried.

### **Minutes Approval:**

Tuesday, January 14<sup>th</sup>, 2026

Tuesday, February 10<sup>th</sup>, 2026 (Budget Meeting/Hearing, No quorum)

A motion was made by Taschner (Belle Plaine) to approve both meetings’ minutes and seconded by Schmidt (Sheriff). All ayes. Motion carried.

**Claims Approval:** A motion was made by Vice Chair Sell (Traer) to approve the claims and seconded by Jordan (Toledo). All ayes. Motion carried.

## **Old Business**

**By-Law Updates:** Chair Van Egmond (Dysart) reported to the Board that her work on the by-laws updates continues. She reported that she spent time working on finding out what constitutes a quorum, due to quorum issues in the recent past. She has emailed Tama County Attorney Brent Heeren questions regarding what constitutes a quorum but has not heard back at the time of this meeting. Van Egmond (Dysart) advised this agenda item would be tabled until the next meeting.



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**Executive Board personnel changes:** Chair Van Egmond (Dysart) reported that Joe Boll (Toledo), current Executive Board member, requested to step away from his position on the Executive Board. With Kendall Jordan (Toledo) becoming primary for the City of Toledo and Joe Boll (Toledo) becoming alternate for the City of Toledo, Chair Van Egmond entertained moving Kendall Jordan (Toledo) into Joe Boll’s (Toledo) position on the Executive Board.

Chair Van Egmond (Dysart) reported that due to changes of leadership in the City of Tama, that Executive Board member Brian Hanus (Tama) has resigned from the 911 Service Board. Due to this resignation, an Executive Board member position opened. Chair Van Egmond (Dysart) entertained appointing Mary Wankowicz (EMA Representative) of Dysart to this position.

A motion was made by Robert ‘Bob’ Vokoun (Le Grand) to appoint Kendall Jordan (Toledo) and Mary Wankowicz (EMA Representative) to the Tama County 911 Executive Board, replacing Joe Boll (Toledo) and Brian Hanus (Tama) and was seconded by Schmidt (Sheriff). All ayes. Motion carried.

Note: 911 Director Reineke sent a form to Tama City Clerk and Deputy City Clerk on March 31, 2026, to place in front of Tama City Council to appoint new members. A response was not received at the time of this meeting.

## New Business

**911 Director Updates:** Director Reineke provided updates on the following topics:

- **Budget – FY27**
  - On the date of this meeting, Auditor Karen Rohrs and Director Reineke signed the final paperwork to adopt the proposed budget for the Tama County 911 Communications Center. The budget details are below:

ADOPTED BUDGET AND CERTIFICATE OF TAXES Fiscal Year July 1, 2026 - June 30, 2027  
 Tama County 911 Service Board  
 File one copy of the Adopted Budget Summary, the Supplemental Detail, and Proof of Publication with the County Auditor by April 30.  
 Adopted Date: 2/10/2026 Contact Name: Jacob Reineke Contact Telephone Number: (641) 654-7189

	FYE June 30, 2025 Actual Expenditures	FYE June 30, 2026 Re-Estimated Expenditures	FYE June 30, 2027 Proposed Expenditures	Transfers Out	Estimated Ending Fund Balance FYE June 30, 2027	Estimated Beginning Fund Balance FYE July 1, 2026	Estimated Other Receipts	Transfers In	Estimated Amount To Be Raised By Surcharge
1. Surcharge Fund	263,467	297,340	344,035		52,608	78,358	61,285		257,000
2. Operating Fund	1,169,806	1,173,190	1,209,296		613,903	495,699	1,327,500	0	
<b>3. TOTAL</b>	<b>1,433,273</b>	<b>1,470,530</b>	<b>1,553,331</b>	<b>0</b>	<b>666,511</b>	<b>574,057</b>	<b>1,388,785</b>	<b>0</b>	<b>257,000</b>

- The Tama County Board of Supervisors approved 3% raises for non-union employees (which applies to 911 Director).
- Tama County representatives (Human Resources, Auditor’s Office, and 911 Director) and members of the Chauffeurs, Teamsters, and Helpers Local 238 Union met twice this spring to negotiate wages and other offered benefits for the Dispatchers. At the



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second meeting, a tentative agreement was reached. On April 2<sup>nd</sup>, 2026, Dispatch Union members voted and adopted the wage increase and offered benefits. The dispatchers will all receive a 3% wage increase. The changes will take effect on July 1<sup>st</sup>, 2026.

- Director Reineke, Chair Van Egmond, and Vice-Chair Sell met with the Tama County Board of Supervisors in February to request funds for the next FY. The Board agreed to fund Tama County 911 Communications to \$1.1 million dollars next FY. The BOS requested the 911 Service Board formulate a plan to balance out the per capita rates for citizens who live in the unincorporated county versus those who live in cities. Plans are in progress currently.
- **Budget - Amendment**
  - Director Reineke shared with the Board that a budget amendment will be needed to comfortably finish out FY26. Due to significant budget cuts and understanding on all expenses incurred by the 911 Communications Center, Director Reineke recommends a \$70,000 budget amendment. This request will be submitted to the Iowa Department of Management and public hearing information will be sent out soon.
- **911 Related Legislation**
  - Previously under SSB3008, Senate File 2458 was proposed by legislators to consolidate communications centers in counties where there was more than one PSAP, increase the surcharge rate to \$1.20 per line, and eliminate 911 Service Boards by merging them into Emergency Management Commissions. This bill remains in Ways & Means Committee and has not had any movement for a while. The bill remains in play for this session based on where it is in the process. APCO/NENA lobbyists have shared they feel this bill will remain here for this legislative session.
- **Mental Health Evaluations**
  - Sheriff Schmidt approached Director Reineke last fall about adding 911 into a plan he had in the works where all full-time Dispatchers, Deputies, and Jailers will be required to, once a year, meet with a licensed mental health counselor of the agency's choosing. After much discussion and figuring out the logistics of the program, the Dispatchers will be included in the plan. The Tama County Board of Supervisors approved paying for the visits out of the Tama County Health Fund, meaning zero expenses to the Dispatchers.
- **Bryx/IaR (IamResponding) Exports**
  - Director Reineke shared that Bryx and IamResponding secondary paging systems have been integrated into the Shieldware computer automated dispatch system (CAD). This ability allows units to monitor call for services in real time, giving them data as soon as the Dispatcher submits it.
  - Director Reineke reminded the responders that the 911 Administration has zero control over how the platforms map the calls for service. Recently, responders have



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followed the application mapping, sending them to the wrong location. Taschner (Belle Plaine) expressed that a service in Benton County had the same issue, and echoed Reineke’s remarks advising against using the mapping feature.

- **Emergency Medical Dispatching (EMD)**

- Reineke has been working with Total Response, the vendor for the Emergency Medical Dispatch program, to recertify Tama County in the software.
- This software assists the Dispatchers with questioning medical related calls for service. Based on how the questions are answered, the software will change the prompts to the Dispatcher, helping them easily identify the medical emergency taking place.
- With the Bryx/laR exports up and running, the EMD notes will be transmitted to responders in real-time, allowing them to formulate their response and patient care much earlier than ever before.

**Reprogramming expectations / minimum programming:** Director Reineke has been working with RACOM to get plans in place for Tama County’s yearly radio reprogramming, which is part of the yearly maintenance agreement. To improve interoperability both within the county and outside of the county, Director Reineke shared with board members that information will come out soon on what exactly each radio that is on the Tama County radio system will be required to program into their radios at reprogramming.

Director Reineke has also been working with Haley Nichols, the Statewide Interoperability Coordinator for the Iowa Statewide Interoperable Communications System (ISICS) on creating backup talkgroups for law enforcement, fire, and emergency medical services in Tama County on the state system. These would be reserved for Tama County if the RACOM P25 SARA network were to experience technical difficulties. In addition to this request, Director Reineke has requested a statewide roaming talkgroup, which will allow Deputies, ambulances, and other county services to talk to Tama County Communications from any part of the state, where the RACOM SARA network may not have connectivity. These talkgroups will be part of the required talkgroups.

Tama County was included in the iMed Grant, which gave every transport ambulance in Tama County a brand-new dual-head Harris radio. Part of the conditions of the grant required each service to maintain ISICS iMed talkgroups and hospital talkgroups. These channels are encrypted, allowing for patient reports to be transmitted safely to hospitals and emergency responders. SWIC Nichols has been to each department to verify compliance, and ensured Director Reineke that compliance was achieved!

**Radio encryption permissions:** Director Reineke addressed the board about the need for his office, who administrates the radio system, to know what all radios are capable of and what they have access to that are using the Tama County radio system. Previously, law enforcement departments had a great amount of autonomy with approving/denying encrypted talkgroup access to users who



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request it. To bring consistency to this, Director Reineke shared any requests for encrypted talkgroups going forward will need to go through his office, in addition to the law enforcement department who primarily uses the talkgroups. Additionally, Director Reineke plans to meet with law enforcement partners to discuss who they are comfortable having access to their encrypted data. Part of this plan will also ensure Director Reineke will know who has what radio at any given time in case of emergency button presses, misuse, and asset tracking.

**Public Comments:** Comments were heard from John Taschner (Belle Plaine), Robert ‘Bob’ Vokoun (Le Grand), and Phil Summers (Gilman), Christopher Smith (Public: Tama) and Glenn Thorne (Public: Traer)

**Chair Van Egmond (Dysart) shared that the next 911 Service Board meeting will be held on Tuesday, July 14, 2026, at 6:30 PM at the Tama County Engineer’s Office Meeting Room and via Microsoft Teams. A date and time for the budget amendment hearing will be posted soon.**

A motion for adjournment by Summers (Gilman), seconded by Staker (Montour). All ayes. Motion carried.

The Tama County 911 Service Board meeting adjourned at 7:15 PM.

Respectfully submitted,

A handwritten signature in black ink that reads "Jacob Reineke". The signature is written in a cursive, flowing style.

Jacob Reineke, Tama County 911 Communications Director