



Tama County 911 Communications

100 North Main Street, PO Box 61, Toledo, IA 52342

Dispatch: 641-484-3760 Option 9 – Administration: 641-654-7189

[Click here to watch the meeting!](#)

911 Service Board Minutes: October 13th, 2026

The Tama County 911 Service Board meeting was called to order by 911 Service Board Chair Billie Van Egmond (Dysart) at 6:31 PM on Tuesday, October 13th, 2026. It was determined enough members were present for a quorum.

Members present in person: Billie Van Egmond (Dysart – Chair), Kendall Jordan (Toledo), Mary Wankowicz (EMA Representative), Christopher Smith (Tama), Casey Schmidt (Sheriff), Gregory Westwater (Gladbrook – Alternate), Joe Boll (Toledo – Alternate), Daryl Bazal (Vining), David Turner (Board of Supervisors), Linda Pearson (Clutier)

Members present via Microsoft Teams: Bryan Staker (Montour), Dwight Gliem (Grundy Center), Alicia Lidtke (Elberon), James Slack (Meskwaki Nation), John Taschner (Belle Plaine)

Others in attendance: Jacob Reineke (911 Director), Ryan Goodenbour (EMA Coordinator), Glenn Thorne (Public: Traer), Carrie Holst (Public: Traer), Tony Smith (Public: Montour)

Agenda Approval: A motion was made by Pearson (Clutier) to approve October 13th, 2026, meeting agenda and seconded by Jordan (Toledo). All ayes. Motion carried.

Minutes Approval/Amendment(s):

Tuesday, July 14th, 2026: Chair Van Egmond (Dysart) shared with the Board that Director Reineke listed the incorrect meeting date in these minutes at the end of the document for this meeting, listing September instead of October for the month.

A motion was made by Wankowicz (EMA) to approve the amended July 14th, 2026, meeting minutes and seconded by Pearson (Clutier). All ayes. Motion carried.

Tuesday, August 28th, 2026 (Email Meeting): Chair Van Egmond (Dysart) shared that the date listed on the agenda for this item was incorrect. Director Reineke corrected himself, and the proper date for this meeting was August 26th, 2026.

A motion was made by Pearson (Clutier) to approve the August 26th, 2026, meeting minutes and seconded by Taschner (Belle Plaine). All ayes. Motion carried.

Claims Approval: A motion was made by Jordan (Toledo) to approve the claims and seconded by Staker (Montour). All ayes. Motion carried.



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Old Business

911 Service Board By-Law First Reading: Chair Van Egmond (Dysart) shared with the Board that the handling of the first reading of the 911 Service Board by-laws was handled incorrectly back in July 2026. Director Reineke worked with the Tama County Auditor's Office to ensure this process was handled properly for this reading. The public notice was posted in the Tama-Toledo News Chronicle and North Tama Telegraph on October 2nd, 2026; a copy of this notice is below:

Chair Van Egmond (Dysart) shared that a motion and a second is required to open the public reading. A motion was made by Jordan (Toledo) to open the first public reading and seconded by Schmidt (Sheriff). All ayes. Motion carried.

At 6:40 PM, Chair Van Egmond opened the first public reading of the proposed Tama County Joint E911 Service Board By-Laws. Chair Van Egmond (Dysart) asked the in-person guests and members in attendance online if they had any questions on the proposed by-laws. There were no comments made by members or the public.

Chair Van Egmond (Dysart) shared that a motion and a second is required to close the public reading. A motion was made by Wankowicz (EMA) to close the public reading and seconded by Staker (Montour). All ayes. Motion carried. The first public reading was closed at 6:43 PM.

Chair Van Egmond (Dysart) requested a motion and a second to approve the first reading of the proposed Tama County Joint E911 Service Board by-laws. A motion was made by Schmidt (Sheriff) to approve the first reading of the proposed by-laws presented and seconded by Jordan (Toledo). Chair Van Egmond (Dysart) stated that a roll call vote would be conducted for this action item; results are as follows:

Chelsea: Absent
Clutier: AYE by Pearson
Dysart: AYE by Van Egmond
Elberon: AYE by Lidtke
Garwin: Absent
Gladbrook: AYE by Westwater
Lincoln: Absent
Montour: AYE by Staker
Tama County Sheriff: AYE by Schmidt
Tama: AYE by Smith
Toledo: AYE by Jordan

Traer: Absent
Vining: AYE by Bazal
EMA: AYE by Wankowicz
Belle Plaine: AYE by Taschner
Gilman: Absent
Reinbeck: Absent
Grundy Center: AYE by Gliem
La Porte City: Absent
Legrand: Absent
Meskwaki Nation: AYE by Slack
Board of Supervisors: AYE by Turner

Legal notice

PUBLIC READING NOTICE

The Tama County Joint E911 Service Board proposes to amend the Joint E911 Service Board By-Laws. The first public reading will be held during the regularly scheduled Tama County Joint E911 Service Board meeting on Tuesday, October 13th, 2026. This meeting is held in-person at 8:30 PM at the Tama County Engineer's Office Conference Room, located at 1003 East 5th Street, Tama, IA 52339. A digital option via Microsoft Teams is available as well and posted with the meeting agenda prior to the meeting taking place.

Copies of the proposed Tama County E911 Service By-Laws are available upon request via email by emailing Jacob Reineke, E911 Director at jreineke@911.tamacountyiowa.gov and available online at www.tamacountyiowa.gov/911.

Billie Van Egmond, Chair
Tama County E911 Joint Service Board
Published in the Tama-Toledo News Chronicle Oct 2, 2026

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Chair Van Egmond (Dysart) advised the Board that the vote received all “AYES.” Motion carried.

Schedule Second By-Law Reading: Chair Van Egmond (Dysart) stated a second reading of the proposed by-laws would need to take place in the future. Chair Van Egmond (Dysart) recommended Monday, November 2nd, 2026, at 6:30 PM for the second reading. This second reading will take place at the [Dysart Ambulance Service Building](#), located at [424 Main Street, Dysart, IA 52224](#) (click either link for directions). This second reading will be open to the public, and a Microsoft Teams option will be available for those who may not be able to attend in person. Chair Van Egmond advised the Board that during this meeting, the Board may vote to waive the third reading if they wished. Director Reineke shared this would be added to the Tama-Toledo News Chronicle and North Tama Telegraph as well as on the [911 Communications website](#).

A motion to schedule the second reading was made by Person (Clutier) to hold the second reading for the by-laws on Monday, November 2nd, 2026, at 6:30 PM at the Dysart Ambulance Service Building and seconded by Jordan (Toledo). All ayes. Motion carried.

New Business

911 Director Updates: Director Reineke provided updates on the following topics:

- **GovWorx AI Project:** Director Reineke shared that the integration and training of the system is in full force for the Communications Team. Reineke shared he is working with GovWorx to refine software to accommodate the Tama County 911 Communications Center. The software is not operating with the Public Safety Telecommunicators just yet but will be in the very near future.
- **Emergency Medical Dispatch (EMD):** Director Reineke shared with the Board that the Emergency Medical Dispatch software from Total Response is working well. The Communications Team continues to become familiar with the software and flow. EMS in Tama County has generally shared positive comments related to the extra information obtained, giving them an earlier opportunity to formulate their care plan prior to being with the patient.
- **Teamsters Negotiations:** Director Reineke shared with the Board that the Public Safety Telecommunicators are due to complete a vote to recertify with the Teamsters 238 Union on/before October 27th, 2026. Reineke shared with the Board that Union negotiations will begin earlier this year, with the first meeting between the Teamsters 238 Union and Tama County E911 Service Board negotiations team taking place on November 5th, 2026, in the Tama County Board of Supervisors Meeting Room. The period being negotiated will begin July 1st, 2027.



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- **New Personnel:** Director Reineke shared with the Board that 2 new offers for full-time Public Safety Telecommunicators (PST) and both have been accepted.
 - Taylor Boldt will begin on 10/19/2026
 - Allison Hildahl will begin on 10/23/2026

- **Notable PST Mentions:**

- **NENA Certified Training Officers:** Director Reineke shared that PST's: Sadie Brewer-Reyes, Justin Taylor, and Diane Kesi all attended NENA CTO class in Jasper County in August and earned their respective Certified Training Officer certifications. This brings the Communications Center Training Team up to 6 trainers from 3.
- **Meskwaki Nation Ceremony:** Director Reineke shared that the Meskwaki Nation Police Department and Meskwaki Tribal Council invited members from Tama County 911 Communications, Tama Fire Department, Toledo Fire Department, Toledo Police Department, Tama Police Department, and the Tama County Sheriff's Office to a ceremony on Thursday, October 8th, 2026. Lt. James Slack (Meskwaki Nation) and Tribal Council Chairwoman Lucy Roberts shared their appreciation of the efforts of each entity in mitigating a very unfortunate circumstance.

PST Justin Taylor was honored and commended for his efforts from the 911 Communications Center during this incident. Director Reineke shared his appreciation to Lt. Slack (Meskwaki Nation) and the Meskwaki Tribal Council for taking the time to honor these responders for a job well done!

- **American Rescue Plan Act (ARPA) Funds Usage:** Director Reineke thanked Supervisor David Turner for his efforts in assisting the Tama County 911 Communications Center with necessary information technology (IT) upgrades over the last year with American Rescue Plan Act (ARPA) funding.
 - **Dispatch Computer Displays:** Director Reineke shared that ARPA funds had been used to purchase (4) 49-inch Dell Displays to allow the Public Safety Telecommunicators a larger, more reliable view of all their resources.
 - **Security Upgrades:** Director Reineke shared that the ARPA funds have been used to pay for security cameras to be placed at each of the 5 tower sites in Tama County and many other Tama County facilities. These cameras will provide interior and exterior 24/7 recordings and alerts to the Tama County 911 Communications center for issues that are taking place at tower sites, protecting a multi-million-dollar investment. The RACOM SARA land-mobile radio system will accommodate these tower site security additions with the existing infrastructure. The contract was awarded to RACOM/Eastern Communications, based out of Marshalltown, IA.

ARPA funds were also used for Tama County IT Engineer Reynolds to build a "super-computer" capable of handling all camera functions across multiple devices with no delay and greater reliability.



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The Tama County 911 Communications Center and Tama County Sheriff's Office jointly purchased 6 TV's to be mounted in the Communications Center to always allow for maximum viewing of property and assets.

Overall, ARPA grant funds have saved the Tama County Joint E911 Service Board budget approximately \$60,000 over the last year.

Pearson (Clutier) asked Director Reineke about how many Public Safety Telecommunicator's work at any given time. Reineke shared that the Tama County 911 Communications Center operates at a 2-person minimum, but from Friday at 7:00 AM to Tuesday Morning at 3:00 AM, that the Communications Center operates with 3 PSTs, unless vacation requests are being utilized during that time.

911 Service Board Funding: Chair Van Egmond (Dysart) stated this item will be tabled until the next meeting.

Chair Van Egmond (Dysart) shared that the next 911 Service Board meeting will be held on Tuesday, January 12th, 2027, at 6:30 PM at the Tama County Engineer's Office Meeting Room and via Microsoft Teams.

A motion for adjournment by Schmidt (Sheriff), seconded by Staker (Montour). All ayes. Motion carried.

The Tama County 911 Service Board meeting adjourned at 6:58 PM.

Respectfully submitted,

A handwritten signature in black ink that reads "Jacob Reineke". The signature is written in a cursive, flowing style.

Jacob Reineke, Tama County 911 Communications Director